

When are the garbage collection days?

The garbage collection days are based on your residence. Residential will be collected two times per week and the collection of bulky items is once a month.

What time of the day will garbage be collected?

Resident Trash carts must be placed at the curbside by 7:00 a.m. on your collection day. Garbage may be picked up as late as 7:00 p.m. Please make sure all trash is bagged. The City or Absolute Waste is not responsible for cleaning up garbage on the street due to trash not being bagged.

Where do I place my trash cart?

Each receptacle must be placed at the curbside for collection. Curbside refers to that portion of the right-of-way adjacent to the paved or traveled City Roadways. Receptacles must be placed as close to the roadway as practicable without interfering with or endangering the movement of vehicles or pedestrians. Absolute Waste may decline to collect your garbage if your receptacle is not placed where deemed appropriate. **Please place your trash cart so that the lid opening is facing the street.**

What are the requirements for placing trash in the cart?

All refuse hauled by Absolute Waste must be so contained, tied or enclosed that leaking, spilling or blowing are prevented.

Who do I call to complain about my garbage service?

All complaints shall be made directly to Utility office at 361-758-5301. If you would like to contact Absolute Waste directly please call 361-387-7747.

What are items that will not be picked up?

Tires, batteries, paint cans, concrete, building material, pallets or any household hazardous waste will not be picked up.

Who do I contact if my trash container is stolen or broken and I need a new one?

Please call the Utilities Office at 361-758-5301. Absolute Waste normally delivers new carts within 7 to 10 business days.

What holidays are observed by Absolute Waste?

The following holidays are observed: Thanksgiving Day, Christmas Day and New Year's Day. Garbage will not be picked up on these holidays and will resume on your next scheduled pickup day.